

## **FAQ's – Ticket Holders - Manchester Open 2021**

### **What do I need to do to gain entry to the Manchester Open 2021 at the National Squash Centre in August?**

All ticket holders (11+ years) must provide a negative lateral flow test OR proof of full vaccination for admittance to the venue

### **When am I considered fully vaccinated?**

You are considered fully vaccinated 2 weeks after your 2nd dose (Moderna, AstraZeneca and Pfizer), or 2 weeks after a single-dose vaccine (Janssen)

### **How will I be asked to prove my vaccination status?**

- England
  - Proof of vaccination is available to ticket holders registered with a GP in England and can be displayed via the NHS COVID Pass in the NHS App, NHS.UK or via PDF, email or print out.
- Scotland:
  - Ticket holders from Scotland can access their vaccine status [here](#),
- Wales
  - Ticket holders from Wales can access their vaccine status [here](#).
- Northern Ireland
  - You may demonstrate your COVID status through a negative lateral flow test, reported and demonstrated via a text message or email from the NHS self-report tool

Ticket holders without access to a computer, tablet or smartphone can also request a printed letter by calling 119. Please note vaccine cards are not accepted as proof of vaccination.

### **I am fully vaccinated, do I still need to take a lateral flow test?**

No – if you can provide proof that you have received both doses of your vaccine 14 days ahead of your first day at the event you do not need to provide a lateral flow test. If you are a ticket holder (age 16 or over) and are registered with a GP in England you can do this via the NHS Covid Pass in the NHS App, or via printed PDF if you don't have the NHS App.

### **Can I gain admittance if I am not fully vaccinated?**

If you have not received both doses of your vaccination at least 14 days prior to attending the event, you will need to show proof of a negative lateral flow test to gain entry to the venue.

### **How do I obtain a lateral flow test?**

There are three options for accessing lateral flow tests:

1. Order to your home address [via the gov.uk website](#)
2. Pick up from your local chemist - use the [NHS test and trace website](#) to find your nearest pick-up point
3. Go to your local community testing centre - use [NHS test and trace website](#) to find your nearest location.

### **Do I need to pay to have my lateral flow test done?**

No, currently there is no cost for this.

### **When do I need to take my lateral flow test?**

Please take your test within 48 hours prior to your arrival at the National Squash Centre and report it [here](#) within 24 hours of taking it.

**How do I confirm the results of my lateral flow test?**

You must report the result of your lateral flow test within 24 hours of taking it [here](#) (**PLEASE NOTE:** You must enter your results on this linked website, not directly in the NHS App)- you will be asked to show the result via your NHS COVID Pass in the NHS App or via email and text message when entering the venue.

**If I am attending for 3 or 4 days, do I have to present two lateral flow tests given that I will be at the event over more than a 48-hour period?**

Yes, if attending the event for more than one day you will need to take a lateral flow test every 48 hours and report the result in order that you can present proof each time you enter the event.

**What if I do not have a Smart Phone with the NHS App?**

You can have your vaccination status, or your negative NHS lateral flow test emailed to your email address. You will need to print out the PDF and bring a copy with you to the event. You can also order a copy of your vaccination letter from 119 or via NHS.UK. This can take up to 7 working days to arrive.

**Can I still attend if I have a positive lateral flow test?**

No, there is no admittance unless you have proof of a negative lateral flow test or have been fully vaccinated.

**Can under 18s attend the Manchester Open 2021?**

Yes, under 18s will be permitted to attend the event. Anyone aged 11 or older will need to take an NHS lateral flow test within 48 hours of the first day of attending the event and report it within 24 hours of taking the test. All ticket holders will then need to continue to provide proof of a negative NHS Lateral flow test every 48 hours during their time at the event.

**What do under 11's need to provide to attend the Manchester Open 2021?**

Under 11's can attend the event without any form of Covid-19 status or testing.

**What if I have a positive result following the lateral flow test?**

Anyone presenting with a positive lateral flow test needs to isolate immediately and follow NHS guidance: <https://www.nhs.uk/conditions/coronavirus-covid-19/testing/test-results/positive-test-result/>

Should your follow up PCR test suggest you are negative to COVID-19 then you will be able to attend the Event. This information should update on your NHS app enabling your event pass to provide evidence of your PCR test result and you will also receive an email or text which can be presented at the Event.

Should the follow up PCR test be positive then you need to remain in isolation and continue to follow the NHS guidance.

**What if I am, or someone attending with me, is identified as a close contact prior to or while attending the event? *What proof do I need to provide?***

If this happens prior to or while at the event then you will need to isolate for ten days. If you are at the event, you will be required to leave immediately and return to your home address to complete your period of self-isolation and continue to follow advice from Test and Trace.

**Will attendees need to wear a face covering?**

Once inside the Allam Sport Centre, the wearing of face coverings is not required but requested by the event organisers.